



Insurance for 4X4 enthusiasts

Roadside Assistance

On a sealed road - Terms and Conditions.

This brochure explains the terms and conditions of your roadside assistance cover.

Prepared 1 March 2021

Roadside Assistance on a sealed road

Terms and Conditions

This brochure explains the terms and conditions of your roadside assistance cover, which is available for purchase as an optional extra when you acquire a Club 4X4 4WD Comprehensive Motor Insurance policy (“Club 4x4 4WD Insurance”). This information supplements the outline provided in the Club 4x4 Insurance PDS under “Optional extras”.

Club 4X4 Roadside Assistance

Areas Covered

Club 4X4 Roadside Assistance covers your vehicle insured under the Club 4x4 4WD Insurance on sealed roads Australia Wide, 24 hours per day, 365 days per year. Club 4X4 define a sealed road as a tarred, publicly accessible road.

Benefits available

Flat Battery Jump Start – Assistance to come out and jump start your vehicle to get you on your way again. We do not cover the cost of a replacement battery.

Flat Tyre change – Assistance to fit your roadworthy spare wheel that you own.

Locked/Lost Keys – A contribution of up to \$77.00 for the cost of unlocking your vehicle if you lock your keys in the car or lose them (but not stolen). Excludes key cutting or replacement services.

Out of fuel – Collection and delivery of fuel to you if you run out of fuel (up to 5L supplied at the drivers cost) to allow you to reach the nearest petrol station.

Towing – Up to 50km towing free of charge in the case of a breakdown which can't be rectified on the side of the road. Towing is to the nearest service centre or mechanical repair facility and additional kms over the free allowance will be charged at industry rates.

How do I know if I have this cover?

Club 4X4 Roadside Assistance is offered with Club 4X4 4WD Insurance policies as an optional extra. If you have chosen to take this option, it will be shown on your Certificate of Insurance. If you have any questions about whether you have Roadside Assistance, or would like to add it to your policy, you can call 1800 258 249.

How to use the cover

If you need help with one of the problems listed above, to get assistance, you'll need to call **1300 003 301**

A roadside service technician will be dispatched and you will be given an estimate of how long it will take for assistance to reach your location. If the problem can't be solved, a tow truck will be arranged.

These terms and conditions are current as at 1 March 2021





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YOU CAN CONTACT US:

By phone: 1800 Club 4X4 (258 249)

By email: contactus@club4x4.com.au

By mail: PO Box 1118, Maroochydore, QLD 4558

Further information is available on our website: www.club4x4.com.au